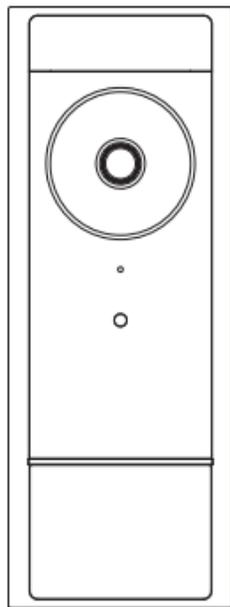


imou

Enjoy Smart Life

Video Doorbell Quick Start Guide

V1.0.0



<https://en.imoulife.com>

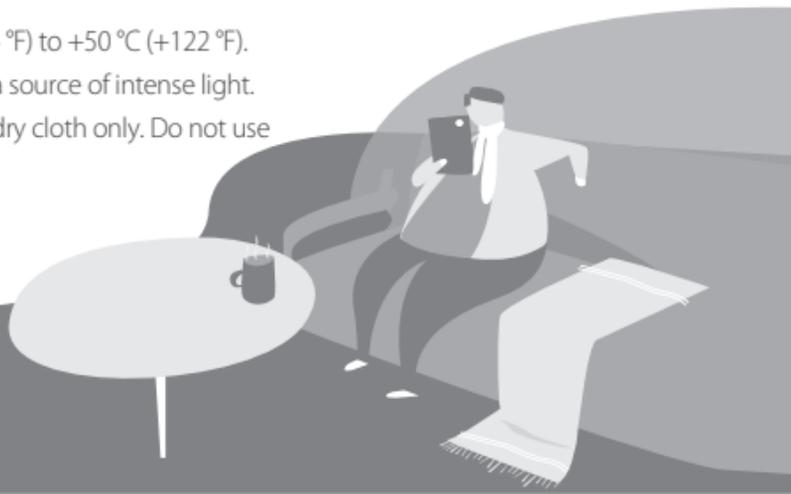
Welcome

Thank you for choosing IMOU.

We are devoted to providing you easy smart home products. If you have problems using the product, please contact our service team at service.global@imoulife.com.

Device Safety Precautions

- Read this guide carefully and keep it for future reference.
- Follow all instructions for safe use and handling of the device.
- Do not disassemble the device.
- Use the device at temperatures from -20 °C (-4 °F) to +50 °C (+122 °F).
- Do not point the device directly at the sun or a source of intense light.
- Periodic cleaning may be required. Use a soft dry cloth only. Do not use any harsh, chemical-based cleaners.



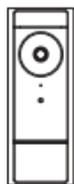


All batteries can explode, catch fire, and cause burns if it has been cut, crushed, disassembled, punctured, incinerated, short-circuited, or exposed to water, fire or high temperatures. Safely and responsibly install, use, and dispose of batteries.

Battery Safety Precautions

- Only use batteries provided. Do not replace batteries by yourself.
- Do not remove the battery from the doorbell.
- Do not use batteries at temperatures above 60 °C (140 °F) or place batteries next to areas which may become hot.
- Keep batteries isolated from flammable or explosive materials.
- Always follow local waste and recycling laws and guidelines to dispose of used batteries.
- Do not use a battery if its case appears damaged, swollen, or compromised. Examples include, but are not limited to, leaking, odors, dents, corrosion, rust, cracks, swelling, melting, and scratches.

Package Contents



Doorbell
x1



Mounting Bracket
x1



Angled Bracket x1
(15° horizontally)



Angled Bracket x1
(5° vertically)



Extension Wires
x2



Wire Nuts
x3



Mounting Screws
x4



Wall Anchors
x4



Mounting Screws
x4



Terminal Screws
x2



Pin
x1



15/64" Drill Bit
x1



Charging Cable
x1



Quick Start Guide
x1

Tools Required

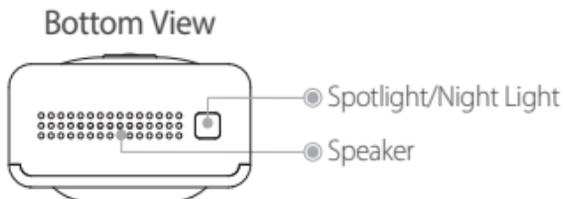
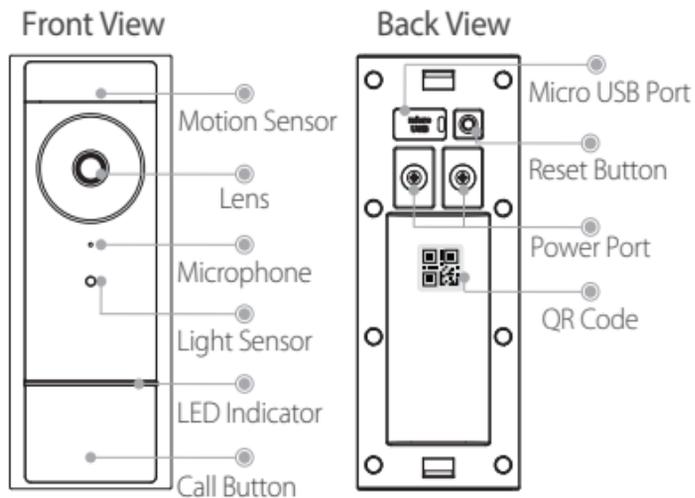


Philips-head
Screwdriver



Drill

Overview



LED Status	Device Status
Solid green	<ul style="list-style-type: none"> Operating correctly Setup successful
Flashing green	Ready to set up the device
Solid red	<ul style="list-style-type: none"> Booting/Restarting Resetting to factory default
Flashing red	Network disconnected
Solid blue	Talking
Flashing blue	Motion/Human detected
Spinning blue	Calling
Flashing green and red	Updating firmware
Off	Power off

i Function of the QR code

Scan the QR code with Imou Life App to add the device to your account. Please keep it well for future use.

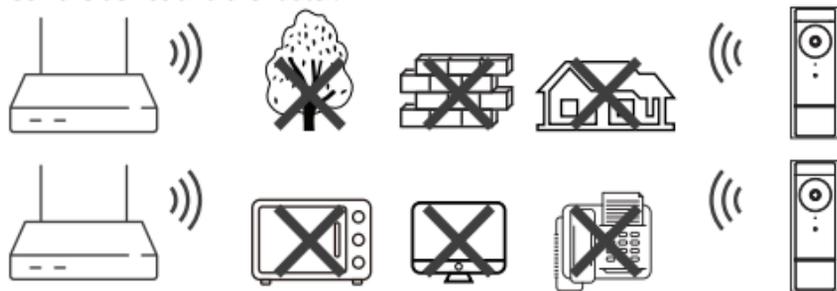
Set Up the Device

Scan the QR code below, search for "Imou Life" in the app store, or navigate to **Support** > **Download Center** in our official website to download and install the app.

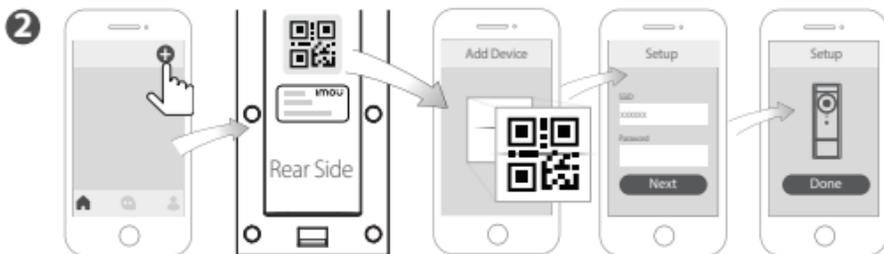


i If you already use the app, make sure that you are using the latest version.

To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the device and the router.



The app will guide you through the setup process.



- i** • Reset the device: Press and hold the reset button located on the back of the device for 5 s until the LED turns red.
- Where is the device QR code: On label that was attached to the box or on the back of the device.

Power the Doorbell

- i** Ensure that the battery power is enough to turn the doorbell on, otherwise recharge the battery through the USB port.

Option 1 Battery Powered

The doorbell can run on its own rechargeable battery power. See from page 5 for installation without wiring.

Option 2 Wire Powered

If you have existing doorbell wiring, your doorbell can get continuous power. Supply the doorbell with 12 V-24 V, AC/DC power. See from page 8 for installation with existing wiring.

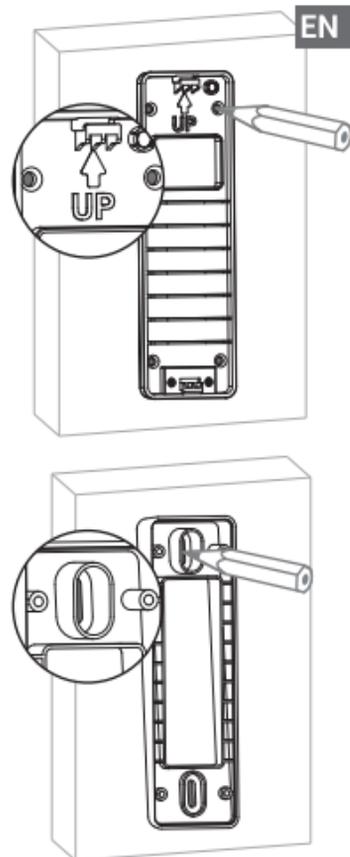
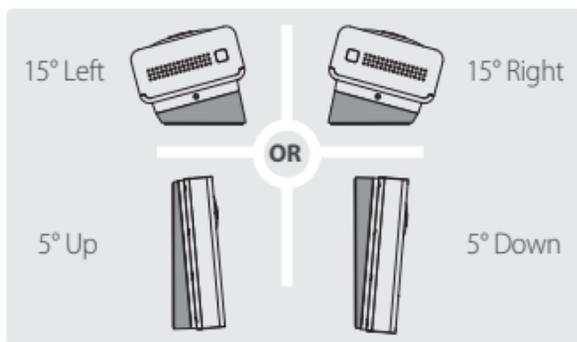
Install the Video Doorbell (Battery Powered)

Step 1 Mark Mounting Holes

Place the mounting bracket on the mounting surface and then use it to mark the screw holes. Be sure to follow the "UP" direction.

i How to use angled bracket

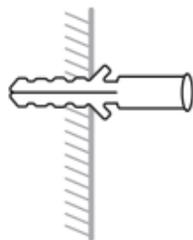
Attach one of the angled mounting wedges to the mounting bracket if you want to adjust the angle of your doorbell for a better view. Mark the screw position according to the oval hole.



Step 2 (Optional) Install Wall Anchors

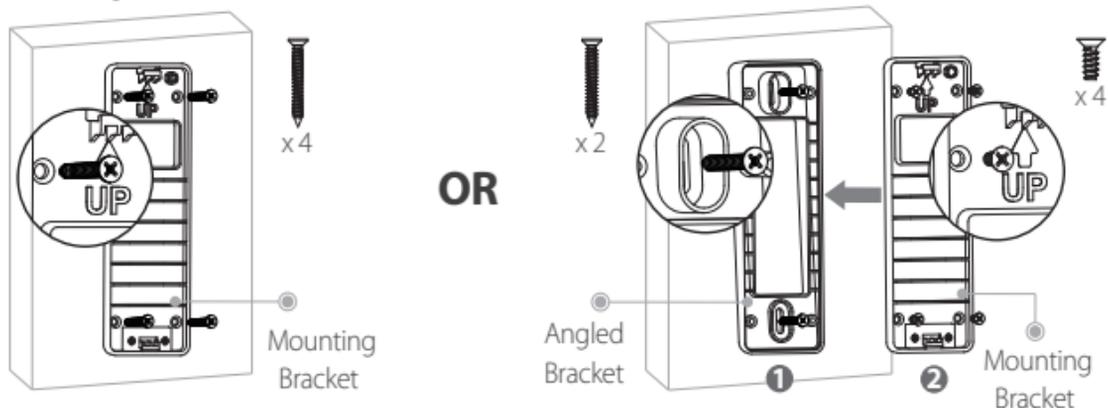
If installing on stucco, brick, or concrete, use the provided drill bit to drill holes where marked, and then insert the included wall anchors.

For wood, drywall or soft surface, skip this step.



Step 3 Secure the Bracket

Secure the bracket to the mounting surface with a Philips-head screwdriver and supplied mounting screws. Be sure to follow the "UP" direction on the mounting bracket. If you use an angled bracket, it must be used together with the mounting bracket.

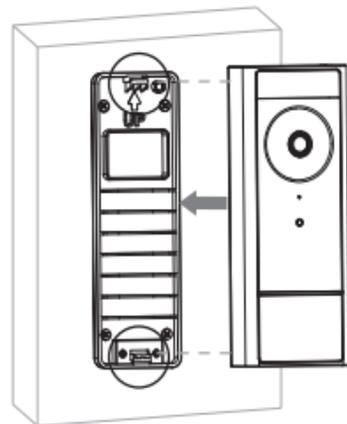
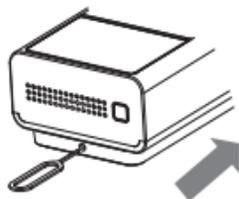


Step 4 Mount the Doorbell

Place the doorbell on the top tab of the mounting bracket, and then push it into the bottom tab, until you hear it click into place.

i How to detach the doorbell from the mounting bracket

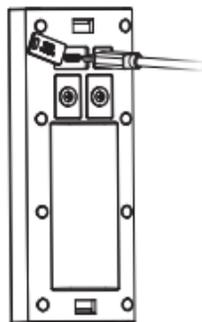
Insert the supplied pin into the hole at the bottom of the bracket and push it slightly harder until the doorbell is released.



i How to recharge the doorbell

When you receive the low battery alert from the app, please recharge your doorbell.

LED Indicator	<ul style="list-style-type: none"> ● Charging: Flash green ● Fully charged: Solid green
Charging Time	<ul style="list-style-type: none"> ● 5V 2A: About 3 h ● 5V 1A: About 6 h



Install the Video Doorbell (Wire Powered)

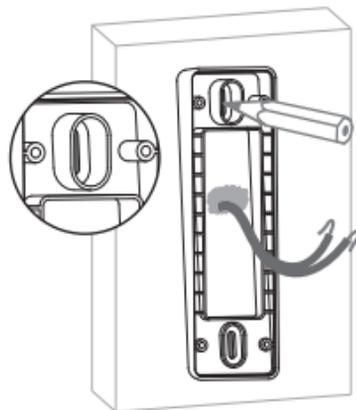
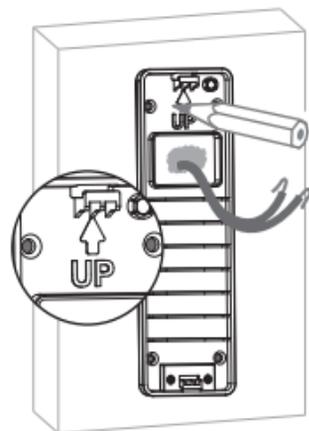
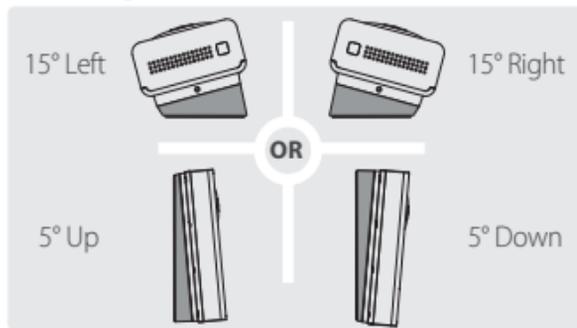
⚠ Before getting started, turn off the power at the breaker, and make sure that no power is going to your doorbell system.

Step 1 Mark Mounting Holes

Place the mounting bracket to fit your existing doorbell wiring and then use it to mark the screw holes. Be sure to follow the "UP" direction.

i How to use angled bracket

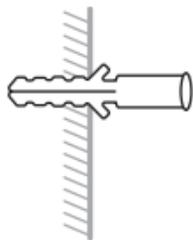
Attach one of the angled mounting wedges to the mounting bracket if you want to adjust the angle of your doorbell for a better view. Mark the screw position according to the oval hole.



Step 2 (Optional) Install Wall Anchors

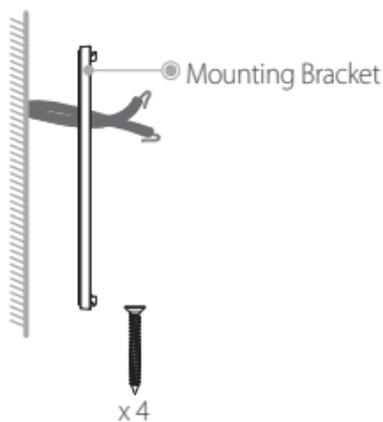
If installing on stucco, brick, or concrete, use the provided drill bit to drill holes where marked, and then insert the included wall anchors.

For wood, drywall or soft surface, skip this step.

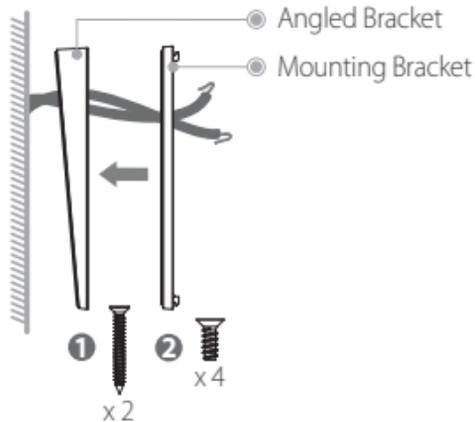


Step 3 Secure the Bracket

Lead the doorbell wires through the hole on the bracket, and then secure the bracket to the mounting surface with a Philips-head screwdriver and supplied mounting screws. Be sure to follow the "UP" direction on the mounting bracket. For how to screw the bracket, please refer to the counterpart on page 6.



OR



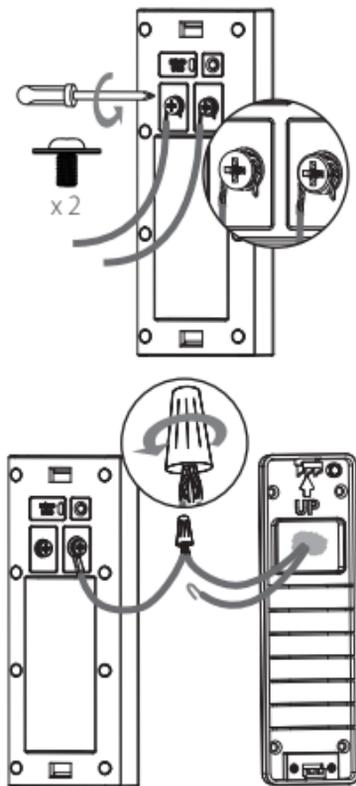
Step 4 Connect Wires

1. Partially tighten the terminal screws into the power port.
2. Loop your existing wires underneath the screws. Either wire can connect to either screw.
3. Tighten the screws to secure the power wires.

Step 5 (Optional) Apply Extension Wires

1. If your existing wires are too short, thread the terminal screws through the provided extension wires.
2. Align the ends of your existing wire and the extension wire.
3. Place the wire nut over the exposed wires and twist the wire nut clockwise to tighten. Pull on the wires slightly to make sure that they are properly fastened inside the wire nut.

- i** Ensure there is enough space to fit the wires and wire nuts into the hole in your wall.



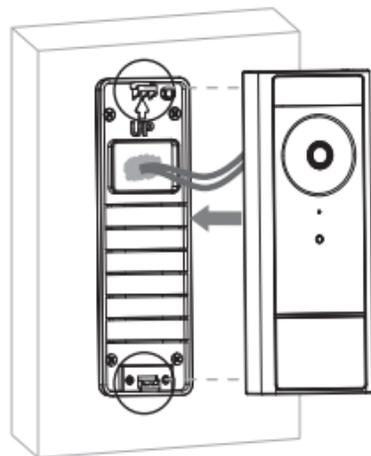
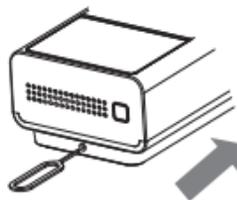
Step 6 Mount the Doorbell

Place the doorbell on the top tab of the mounting bracket, and then push it into the bottom tab, until you hear it click into place.

Your doorbell is now ready to use. Restore the power at the breaker.

i How to detach the doorbell from the mounting bracket

Insert the supplied pin into the hole at the bottom of the bracket and push it slightly harder until the doorbell is released.

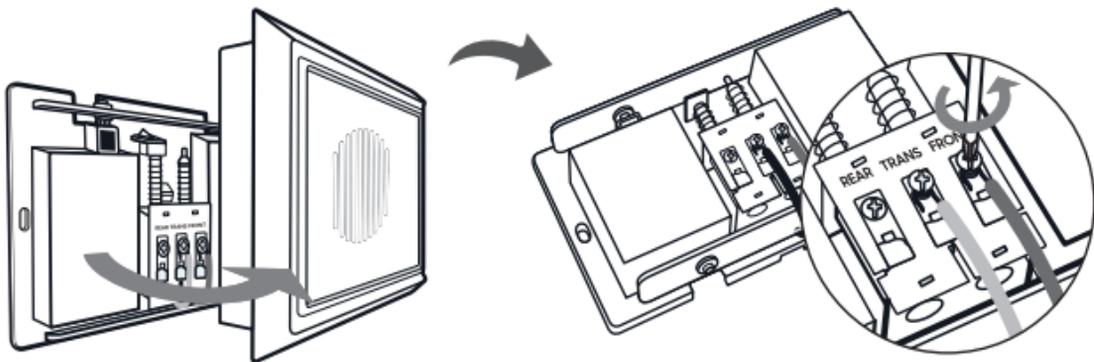


(Optional) Install the Chime Kit

i The chime kit, not provided, is used to regulate power to your existing chime so that your doorbell will function properly. Before getting started, turn off the power at the breaker, and make sure that no power is going to your doorbell system.

Step 1 Remove the cover of your existing chime box, and then find terminals labeled as "FRONT" and "TRANS". The chime might look different depending on if you have a mechanical or electronic chime.

Step 2 Loosen "FRONT" and "TRANS" terminal screws. If there are no markings, simply loosen the two terminals that wires are connected to. Be sure not to detach any connected wiring.

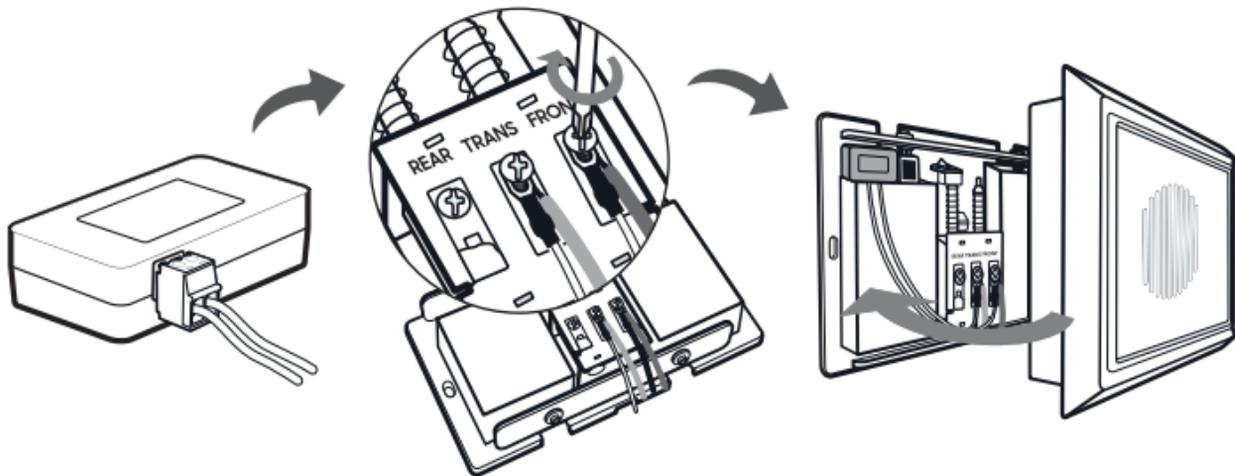


Step 3 Connect the wire harness to the chime kit.

Step 4 Connect either one of wires from the chime kit to the "FRONT" terminal and the other one to the "TRANS", and then tighten the screws. Be sure the existing wires are attached.

Step 5 It is recommended that you attach the chime kit to the inside of your chime with adhesive. Make sure that the kit and its connected wires will not interfere with the chime's operation.

Step 6 Replace the chime cover.



Troubleshooting

▶ **Q: Failed to set up the device?**

- Ensure your smart phone and the device are within range of your Wi-Fi router (recommended to be no more than 5 m (16 ft). If the location where the video doorbell is installed has a weak signal, consider adding a Wi-Fi extender between your router and the doorbell.
 - Ensure the LED on the device is flashing green before setup.
 - When connecting to the device hotspot, if the app prompts that the WLAN network from the doorbell has no Internet access, please keep connecting to this WLAN anyway.
 - Reset the device, and then set it up again.
-

▶ **Q: Failed to receive push notifications after an alarm is triggered?**

- Ensure **Notifications** are both enabled in the app and in your mobile device's settings.
 - Ensure activity zones are properly drawn for the areas that you want your doorbell to monitor.
 - Set **Motion Sensitivity** appropriately. It determines the amounts of motion required to trigger an alarm.
-

► **Q: How to update the firmware?**

You can update the firmware through the "Imou Life" app in **Devices Settings > Firmware**. It shows a red dot when an update is available. The doorbell will restart automatically when it finishes update.

► **Q: The device is offline?**

If the LED is flashing red, check whether the router can connect to the Internet. If the network is connected, restart the device. If the device is still offline, reset it.

► **Q: The device cannot boot up or work as expected?**

- Ensure that the battery power is enough to turn the doorbell on, otherwise recharge the battery through the USB port.
 - If the doorbell is wire-powered, it is compatible with 12 V-24 V AC/DC. Make sure the power source is proper. Check if the breaker is turned back on after installation is completed.
-

► **Q: How to reset the device?**

Press the reset button located on the back of the device for 5 s until the LED turns solid red and then release the button. The doorbell will not be reset but restart itself if you hold the reset button for more than 10 s.

▶ **Q: How to connect wires between the chime and the doorbell?**

Connect the positive wire from the power source of the chime to the positive one of the doorbell, and then the negative wire to the negative. Reversing the polarity in a circuit may cause danger.

▶ **Q: The doorbell's chime is not working?**

- Make sure the chime is correctly linked to the doorbell in the app.
 - Ensure the doorbell is wired correctly.
 - Check if the doorbell needs recharging if it is battery-powered.
-

▶ **Q: Can I pair a mechanical or electronic chime to the doorbell?**

Yes. The chime needs to be used with the chime kit, which is not supplied. For detailed installation of the chime kit, see from page 12.

▶ **Q: Failed to recharge the doorbell?**

If the doorbell is charging at temperatures below 0 °C (32 °F), please check the battery level half an hour later.

For more questions, please scan the QR code or visit: <https://en.imoulife.com/support/help>



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